# Jeff Ordze

SOFTWARE ENGINEER

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## PROFILE

I am a software engineering bootcamp graduate with an interest in technology and how it can enhance our lives.

My career has been dedicated to the Consumer Electronics field and specifically home automation.

Throughout my career I have seen the impact that technology can make on a day to day basis. I have chosen to dive deeper into what this means and what we can offer the world through technology and through thoughtful and intentional development of tools that can enhance our day to day life.

In my spare time I enjoy spending time with my wife and our dog, hiking and skiing, and seeing the world.

## SKILLS

HTML, CSS, JavaScript, Node, React, Express, MySQL, Agile Development, Document Object Model (DOM), Web API's, User Authentication, OAuth, Heroku, GitHub, Jest

## EXPERIENCE

### Client Success Manager | Mobile Solutions Calgary

JUL 2021 - 2023, CALGARY, AB

- Exceeded customer expectations by making a personal and professional connection with our clients to best understand their vision for their project
- Identified deficiencies in client service processes and built an automated service form to expedite claims and increase client satisfaction and internal organization.

### Home Automation Technician | National Audio Video

JUL 2019 - 2021, EDMONTON, AB

- Promoted education in network fundamentals which resulted in increased stability and reliability on all projects.
- Implemented project processes such as structured labeling, color coordinated wiring based on use case and cable 'combing' to ensure all projects were consistent and effectively delivered.

### Home Automation Manager | Audio Video Unlimited

AUG 2009 - 2019, CAMROSE, AB

- Fostered relationships with local contractors and hosted training events that resulted in lasting partnerships and increased revenue for all shareholders.
- Implemented Basecamp project management software to streamline client communication and organization of projects that is still used today.

## EDUCATION

### BrainStation | Diploma, Software Engineering

APR 2023 - JUNE 2023

### BrainStation | Web Development Certificate

JAN 2023 - MAR 2023

### Control4 | Certified Automation Technician

JAN 2015

## PROJECTS

### Software Engineer | Brainstation

MAY 2023, Industry Project || Microsoft

- Developed a project based on the issues of data transparency.
- As a member of a cross disciplinary team we created a proof of concept model that was built in React and presented to the panel from Microsoft.